



# Integrated Support Personnel

## ISP Newsletter

15th September 2020

Greetings from the ISP Team!

The past few months have continued to be difficult with the 2nd wave of Corona Virus infection and the surge in cases reaching more than 700 in July. Although the subsequent lockdown and curfew was necessary it was most disturbing to many of our Participants as their community access was limited and the changes they and their families were forced to endure were quite challenging. Some care staff were deeply worried and affected and questioned continuing to work in the disability field.. As a result, a few resigned.

Working within the NDIS guidelines, ISP commenced the use and provision of PPE to staff and Participants. Carers were limited to supporting only one Participant and those needing extensive support were allocated a team to themselves.

In order to provide adequate support with the various changes that occurred, we found it necessary to increase our care staff base. A rigorous advertising campaign was undertaken and existing staff members were exceptionally helpful in rallying around those professionals they knew to suggest they join us. We are so proud of the way we have grown in such a difficult period.

Please stay well, take good care of yourself and let's all look forward to better months ahead.

**"Reliability,  
Resilience and  
Readiness are at  
The heart of our  
Services"  
Maria Antoniou  
Managing Director, ISP**